SPECIAL PROTECTIVE SERVICES
Special Protective Service Details To Provide For Your Special Security Needs
SVT Protective Services provides for all of your Special Security needs. From employee terminations to fire watches and everything in between, SVT has you covered.

EVENT SERVICES
Keeping Your Event, Event Free
SVT Event Services will be there for you and your organization, to help ensure that your planned events take place in a safe and secure environment.

TRANSPORT | EXTRADITION SERVICES
Secure Transportation Services For ALL Patient & Prisoner Levels
Secure Patient & Prisoner Transport - Extradition Services for the law enforcement, health & human services, conservatorships and medical communities, including intra-state and inter-state transfers.

WATCH SERVICES
Security First On Our Watch
Professional Patient & Prisoner Watch Services for the law enforcement, health & human services, conservatorships and medical communities.

SECURE MONEY TRANSPORT SERVICES
Secure Transport & Deposit Services
Secure Transport and Deposit Services of money, valuables and other assets for businesses, agencies and individuals.
SERVICES
SVT offers a wide array of professional services tailored to meet the needs of our diverse clientele. SVT clients encompass many diverse industries, businesses, corporations, medical facilities, individuals, sports & entertainment, VIP’s and government agencies. SVT operations and personnel are professionally trained, licensed, insured and in full compliance with all applicable laws and regulations. Many of our personnel have extensive backgrounds in the military, law enforcement and private industry. Our personnel are courteous, respectful and professional. Whether acting as your sole service provider or augmenting your current staff, SVT is dedicated to helping our clients achieve their transportation and security goals by providing the best service available.

We welcome the opportunity to earn your business.

FOUNDER & CO-FOUNDER
SVT was founded by a highly qualified Military Veteran who after graduating from college with a Bachelor of Science degree, served as a Fighter Pilot in the US Air Force, serving during the first Gulf conflict period. In addition to flight duties, the founder trained and participated in aircraft accident investigations, combat operations and security details while in the Military. After his Military Career the founder flew as an airline pilot for a major commercial airline. The founder has been serving the private sector since 1996 and is the President | CEO of SVT overseeing the overall operations of the company.

SVT’s co-founder graduated from college with a Bachelor of Science degree and began her career in the business world working for numerous large corporations including; UPS, Procter & Gamble and Mars. The co-founder is a business development, marketing and project management professional and brings to SVT a wealth of knowledge and experience. The co-founder is the Vice President | CMO of SVT and manages the business and client services operations of the company.

SVT is a Federally Certified Veteran Owned and Managed Small Business and offers a Preferred Veteran Hiring Program for qualified Military Veterans.

SVT SUSTAINABILITY INITIATIVE
SVT is committed to doing our part to help save the environment, lower our carbon footprint and keep this planet a beautiful, viable and sustainable place to live for future generations. We utilize advanced technology to reduce the amount of paper used by our company, lower the emissions of our vehicles, reduce energy consumption in our officer and help make our people more productive, efficient and responsible. We look forward to serving you.
SPECIAL PROTECTIVE SERVICES

**Special Protective Service Details To Provide For Your Special Security Needs**

SVT Protective Services provides for all of your Special Security needs. From employee terminations to fire watches and everything in between, SVT has you covered.

- 24 Hour Dispatch
- GPS Tracked Officers
- Electronic Reporting
- Armed & Un-Armed Uniformed Officers
- Asset Protection
- Board of Directors Meetings
- Conference Security
- Corporate Downsizing
- Corporate Security Details
- Critical Infrastructure Security
- Disaster Support Services
- Employee Terminations
- Entertainment Security
- Estate Security
- Evictions
- Executive Protection
- Film Set | Talent Protection
- Fire Watch Services
- Government Contracts
- Hospitality
- Labor Actions
- Parking Enforcement
- Plain-Clothes Undercover Officers
- Posted Officers
- Security Consulting
- Sporting Events
- Stockholders Meetings
- Threat Management
- Vehicle Patrol
- Workplace Protection

**EVENT SERVICES**

**Keeping Your Event, Event Free**

SVT Event Services will be there for you and your organization, to help ensure that your planned events take place in a safe and secure environment. We work together with your team to ensure a seamless, safe and enjoyable experience for all of your guests.

- Special | Private Events
- Entertainment Events
- Corporate Events
- Sporting Events
- Auction Events
- Holiday Events
- Concerts
- Funerals
- Directing
- Managing
- Ticket Taking
- Valet Parking
- Traffic Control
- Crowd Control
- Parking Control
- Security Escorts
- Top Line Equipment
- Fully Licensed & Insured
- Available Armed Personnel
- Available Undercover Personnel
- Courteous, Polite & Professional
- Professionally Trained Personnel
- Distinctive Uniforms
- Or Plain Clothes
TRANSPORT - EXTRADITION SERVICES

Secure Transportation Services For ALL Patient & Prisoner Levels

SVT provides Secure Patient & Prisoner Transport - Extradition Services for the law enforcement, health & human services, conservatorships and medical communities, including intrastate and inter-state transfers.

Our Transport - Extradition Service is a 24 hour, 365 day a year service providing the safe, secure, reliable, courteous and efficient transportation of patients and prisoners for the law enforcement, health & human services, conservatorships and medical communities. We provide highly trained, professional, courteous and respectful Transport Officers (including available Armed Officers as your needs dictate) capable of handling these duties from low risk to maximum security. Our transport vehicles are purchased brand new from the factory and are fully outfitted & equipped to provide the transport - extradition service you require. All of our transport operations are monitored via Real-Time GPS Tracking. SVT provides intra-state and inter-state transfer service to meet your patient and prisoner transportation needs.

WATCH SERVICES

Security First On Our Watch

Our Patient & Prisoner Watch Service is a 24 hour, 365 day a year service that provides courteous, respectful and professional patient and prisoner watch services for the law enforcement, health & human services, conservatorships and medical communities. In the event that you have a patient or prisoner that requires monitoring (from low risk to high risk), SVT will provide highly trained Officers (including available Armed Officers as your needs dictate) dispatched to your required location. Our service ensures that you, your staff and your employees will avoid potentially dangerous situations and will not be burdened with extra duties.

SECURE MONEY TRANSPORT SERVICES

Secure Transport & Deposit Services

SVT provides Secure Transport and Deposit Services of money, valuables and other assets for businesses, agencies and individuals. Our transport vehicles are purchased brand new from the factory and are fully outfitted & equipped to provide the transportation service you require. All of our transport operations are monitored via Real-Time GPS Tracking.
## Product Overview

### Increase Efficiency and Streamline Process

<table>
<thead>
<tr>
<th>Add value to your services with TrackTik</th>
<th>Enforce your clients’ security protocols and best practices</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Real-Time Visibility</td>
<td>• Receive notifications on safety &amp; security issues in real time</td>
</tr>
<tr>
<td>• Process Efficiency</td>
<td>• Schedule summaries of activities and incidents on site</td>
</tr>
<tr>
<td>• Operational Transparency</td>
<td>• Gather all site information into a single centralized platform</td>
</tr>
<tr>
<td>• Data Centralization</td>
<td>• Use checkpoints for specific checklists with exceptions to rules and triggers</td>
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<tr>
<td>• Employee Safety</td>
<td></td>
</tr>
<tr>
<td>• Paperless Operation</td>
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<tr>
<td>• Risk Mitigation</td>
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<tr>
<td>• Employee Accountability</td>
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</tbody>
</table>
Product Overview

FIELD OPERATION FEATURES
Dispatch, guard tour, mobile reporting, building modules

WORKFORCE FEATURES
Scheduling, timekeeping, employees, certifications

INCIDENT & RISK MANAGEMENT FEATURES
Analytics, automated alerts, trend reporting, exception handling

BUSINESS INTELLIGENCE FEATURES
KPI, employee performance overview, analytics

BUSINESS ORGANIZATION FEATURES
Clients, inventory, certifications, vehicles
Client Portal

Manage your operations from anywhere
TrackTik offers you and your client a centralized view of your security operations displaying all action logs, such as reports, checkpoints, employee clock-ins, and recorded interventions as they in real time. The information you need is never more than a click away.

Control what your client can see!
Guard Tour System

TrackTik’s real-time Guard Tour System provides all the information to everyone who needs it, when they need it.

Operation managers can immediately see whether protocols are respected and take corrective action without delay. Guards and patrollers become more self-sufficient, which significantly improves their sense of ownership.
Guard Tour System

Benefits

<table>
<thead>
<tr>
<th>Ensure compliance with protocols</th>
<th>Control in Real Time</th>
<th>Set up and manage easily</th>
</tr>
</thead>
<tbody>
<tr>
<td>• NFC technology ensures guards visit checkpoint</td>
<td>• Tour-status display, including duration, missed checkpoints and collected reports</td>
<td>• Discreet, low-cost, weather-proof tokens</td>
</tr>
<tr>
<td>• Precise instructions per site or checkpoint</td>
<td>• Data accessible instantly via mobile device</td>
<td>• No system installation or server maintenance required</td>
</tr>
<tr>
<td>• Important reminders displayed upon scanning checkpoint</td>
<td>• Centralized management of single or multiple sites from a single dashboard</td>
<td>• Mobile access from any Android device supporting NFC technology</td>
</tr>
<tr>
<td>• Custom forms and verifications lists can also be prompted</td>
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</table>
Geo-Fencing

TrackTik’s geo-fencing provides a robust suite of notifications and options that can be tailored to support coverage expectations for any site.

The notifications triggers work seamlessly with the virtual barriers of the geo-fence to capture different types of events such as entering, leaving or remaining in defined geo-zones.

Create geo-fences for authorized and unauthorized areas and stay in control with real-time SMS and/or email notifications.
Reporting and Analytics

TrackTik’s Reporting and Incident Trending and Analytics module enables you to organize and tap the security information gathered in the field. You can create customized templates for the different types of reports you require us to provide, so that the information is presented in the best way for you to analyze it. You can take that data and use it to assess performance, identify risks and trends, and make planning decisions, such as increasing staffing coverage or improving access control. Or you can access analyses we carry out for you and skip straight to the decision-making.
# Reporting and Analytics

## Benefits

<table>
<thead>
<tr>
<th>Create report templates for customized presentation of</th>
<th>Receive information as</th>
<th>Control your data</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Checklists</td>
<td>• Activity Report</td>
<td>• Real-time access</td>
</tr>
<tr>
<td>• Photos</td>
<td>• Incident Report</td>
<td>• Self-service online or via mobile device</td>
</tr>
<tr>
<td>• Signatures</td>
<td>• Maintenance Report</td>
<td>• Automated daily email</td>
</tr>
<tr>
<td>• Videos</td>
<td>• Daily Activity Report</td>
<td>• Strategically-organized data</td>
</tr>
<tr>
<td>• Incidents</td>
<td>• Personalized Report</td>
<td></td>
</tr>
<tr>
<td>• Activities</td>
<td>• Incident Report Analysis</td>
<td></td>
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<tr>
<td></td>
<td>• Incident Trends</td>
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</table>

![Incident Distribution through Months Heat Map (%)](image)

This heat map illustrates the incident distribution over months (All years included). This helps understand the high risk months.

![Comparison of Incident Count by Month](image)

This stacked chart illustrates incident count over the previous month. This graphically allows you to benchmark from previous months.
TrackTik’s Solitary Officer Protection System enables you to ensure compliance with labour and safety regulations, while lowering risk and liability.

Your officers are automatically notified when they need to check-in and real-time notifications keep you informed of officers’ inactivity. Your officers can now have peace of mind and find safety in hazardous situations.
## Solitary Officer Protection

### Benefits

<table>
<thead>
<tr>
<th>Lower risk and liability</th>
<th>Protect your officers</th>
<th>Simplify safety protocol</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Real time dispatcher notifications</td>
<td>• Automated notifications and alerts</td>
<td>• Easy to use check-in scheduling</td>
</tr>
<tr>
<td>• Complete history of call logs for solitary officer check-ins</td>
<td>• Customizable by site for scheduling and notifications</td>
<td>• Create unique schedules for different posts</td>
</tr>
<tr>
<td>• Achieve compliance with labor and safety regulations</td>
<td>• Unique credentials to identify officers</td>
<td>• Manage exception tickets for missed check-ins</td>
</tr>
<tr>
<td>• Restrict authorized numbers to site phones</td>
<td></td>
<td>• Efficient call-in and check-in process</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• No device required</td>
</tr>
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</table>

POWERED BY TRACKTIK
Dispatch Patrol

The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

With TrackTik’s Dispatch and Patrol Management System, facilitate officer deployment with real-time GPS locations to track all activities in detail.

These dynamic modules help streamline the communication process and ensure that your clients’ expectations are always met.
### Dispatch Patrol

#### Benefits

<table>
<thead>
<tr>
<th>Real-time communication and visibility</th>
<th>Increase guard safety</th>
<th>Respond to emergencies faster</th>
<th>Improve efficiency</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Dispatch tickets based on GPS location</td>
<td>• Officers receive real-time updates to job schedules</td>
<td>• Integration with TrackTik Analytics provides visibility into site incident history</td>
<td>• Set unique warning and alert thresholds for each ticket status</td>
</tr>
<tr>
<td>• Provide officers updated information as it becomes available</td>
<td>• Dispatch can reassign jobs to ensure coverage</td>
<td>• Build custom charts to measure performance by employee, job type, and more</td>
<td>• Use TrackTik route optimization to automatically increase mobile efficiency</td>
</tr>
<tr>
<td>• Add comments and images to dispatched tickets</td>
<td>• Mobile application allows officers to accept/reject new jobs</td>
<td>• Content rich reports can include diagrams, images, signatures, and more</td>
<td>• Runsheet progress shows jobs completed and missed by officers</td>
</tr>
<tr>
<td>• Site specific information provides officers details unique to the site (access codes, etc.)</td>
<td>• Flexibility to assign tickets to a group of officers of a single unit</td>
<td>• Clients get a complete report via email or through their client portal</td>
<td></td>
</tr>
</tbody>
</table>
Visitor Management

The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

With TrackTik’s Dispatch and Patrol Management System, facilitate officer deployment with real-time GPS locations to track all activities in detail.

These dynamic modules help streamline the communication process and ensure that your clients’ expectations are always met.
## Visitor Management

### Benefits

- **Lock down traceability of packages**
  - Package drop-off and pick-up management
  - Barcode scanning
  - Automatic resident notification on package arrival
  - Inventory report and checklist printing
  - Signature collection and search on pick-up
  - Learning and training system

- **Improve control of entry by outsiders**
  - Visitor information collection via PC or tablet
  - Visitor authorization lists and black-lists
  - Visitor badge printing
  - Collection of signatures and visitor pictures
  - Visitor profiles for recurrent visitors
  - Identification card and credential scanning

- **Ensure residents are recognized and informed**
  - Tenant and owner profiles
  - Parking space management
  - Resident vehicle management
  - Reporting can be linked to residents and units
  - Notes on residents