Product Overview

Increase Efficiency and Streamline Process

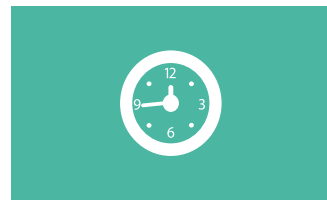| Add value to your services with TrackTik	Enforce your clients' security protocols and best practices
• Real-Time Visibility • Process Efficiency • Operational Transparency • Data Centralization • Employee Safety • Paperless Operation • Risk Mitigation • Employee Accountability	• Receive notifications on safety & security issues in real time • Schedule summaries of activities and incidents on site • Gather all site information into a single centralized platform • Use checkpoints for specific checklists with exceptions to rules and triggers

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Product Overview

FIELD OPERATION FEATURES
Dispatch, guard tour, mobile reporting, building modules

WORKFORCE FEATURES
Scheduling, timekeeping, employees, certifications

INCIDENT & RISK MANAGEMENT FEATURES
Analytics, automated alerts, trend reporting, exception handling

BUSINESS INTELLIGENCE FEATURES
KPI, employee performance overview, analytics

BUSINESS ORGANIZATION FEATURES
Clients, inventory, certifications, vehicles
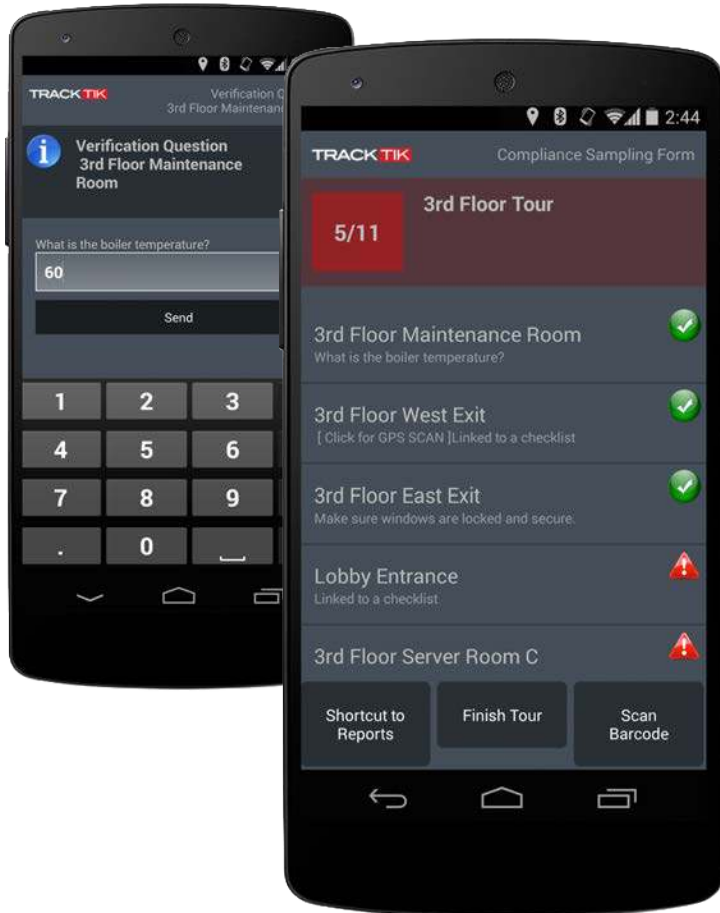
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Client Portal

Manage your operations from anywhere
TrackTik offers you and your client a centralized view of your security operations displaying all action logs , such as reports, checkpoints, employee clock-ins, and recorded interventions as they in real time. The information you need is never more than a click away.

Control what your client can see!

Guard Tour System

TrackTik's real-time Guard Tour System provides all the information to everyone who needs it, when they need it.

Operation managers can immediately see whether protocols are respected and take corrective action without delay.
Guards and patrollers become more self-sufficient, which significantly improves their sense of ownership.

Guard Tour System

Benefits

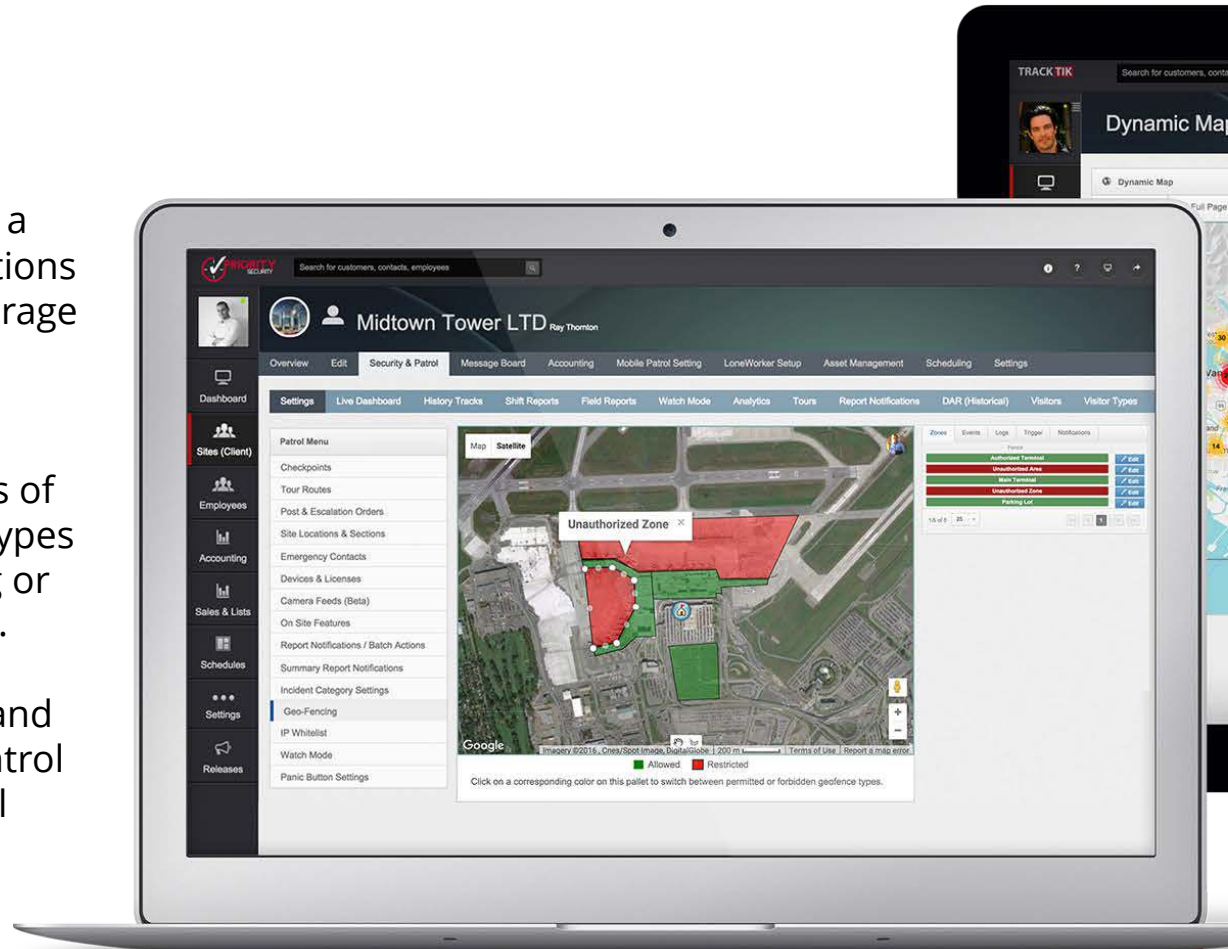| Ensure compliance with protocols	Control in Real Time	Set up and manage easily
• NFC technology ensures guards visit checkpoint • Precise instructions per site or checkpoint • Important reminders displayed upon scanning checkpoint • Custom forms and verifications lists can also be prompted	• Tour-status display, including duration, missed checkpoints and collected reports • Data accessible instantly via mobile device • Centralized management of single or multiple sites from a single dashboard	• Discreet, low-cost, weather-proof tokens • No system installation or server maintenance required • Mobile access from any Android device supporting NFC technology

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Geo-Fencing

TrackTik's geo-fencing provides a robust suite of notifications and options that can be tailored to support coverage expectations for any site.

The notifications triggers work seamlessly with the virtual barriers of the geo-fence to capture different types of events such as entering, leaving or remaining in defined geo-zones.

Create geo-fences for authorized and unauthorized areas and stay in control with real-time SMS and/or email notifications.

Reporting and Analytics

TrackTik's Reporting and Incident Trending and Analytics module enables you to organize and tap the security information gathered in the field. You can create customized templates for the different types of reports you require us to provide, so that the information is presented in the best way for you to analyze it. You can take that data and use it to assess performance, identify risks and trends, and make planning decisions, such as increasing staffing coverage or improving access control. Or you can access analyses we carry out for you and skip straight to the decision-making.

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Benefits

Create report templates for customized presentation of	Receive information as	Control your data
• Checklists	• Activity Report	• Real-time access
• Photos	• Incident Report	• Self-service online or via mobile device
• Signatures	• Maintenance Report	
• Videos	• Daily Activity Report	• Automated daily email
• Incidents	• Personalized Report	• Strategically-organized data
• Activities	• Incident Report Analysis	
	• Incident Trends	

Solitary Officer Protection

TrackTik's Solitary Officer Protection System enables you to ensure compliance with labour and safety regulations, while lowering risk and liability.
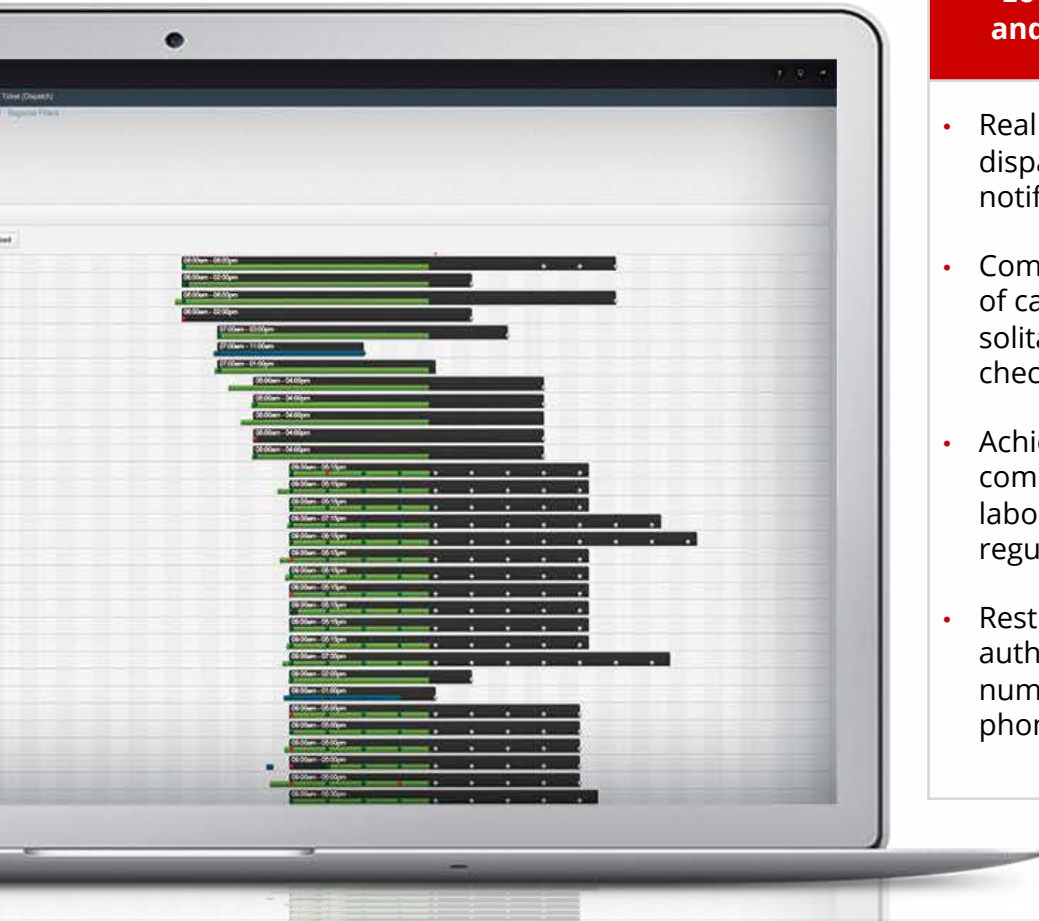
Your officers are automatically notified when they need to check-in and real-time notifications keep you informed of officers' inactivity. Your officers can now have peace of mindand find safety in hazardous situations.

Solitary Officer Protection

Benefits

Lower risk and liability	Protect your officers	Simplify safety protocol
• Real time dispatcher notifications	• Automated notifications and alerts	• Easy to use check-in scheduling
• Complete history of call logs for solitary officer check-ins	• Customizable by site for scheduling and notifications	• Create unique schedules for different posts
• Achieve compliance with labor and safety regulations	• Unique credentials to identify officers	• Manage exception tickets for missed check-ins
• Restrict authorized numbers to site phones		• Efficient call-in and check-in process
		• No device required

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Dispatch Patrol

The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

With TrackTik's Dispatch and Patrol Management System, facilitate officer deployment with real-time GPS locations to track all activities in detail.
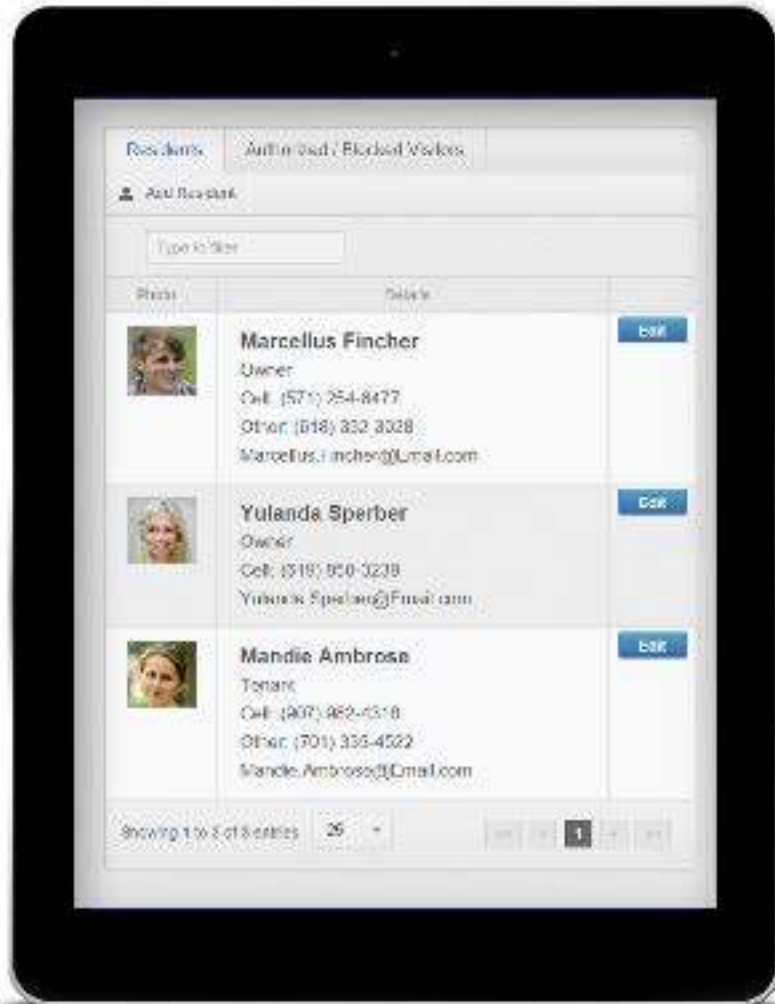
These dynamic modules help streamline the communication process and ensure that your clients' expectations are always met.

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Dispatch Patrol

Benefits

Real-time communication and visibility	Increase guard safety	Respond to emergencies faster	Improve efficiency
• Dispatch tickets based on GPS location • Provide officers updated information as it becomes available • Add comments and images to dispatched tickets • Site specific information provides officers details unique to the site (access codes, etc.)	• Officers receive real-time updates to job schedules • Dispatch can reassign jobs to ensure coverage • Mobile application allows officers to accept/reject new jobs • Flexibility to assign tickets to a group of officers of a single unit	• Integration with TrackTik Analytics provides visibility into site incident history • Build custom charts to measure performance by employee, job type, and more • Content rich reports can include diagrams, images, signatures, and more • Clients get a complete report via email or through their client portal	• Set unique warning and alert thresholds for each ticket status • Use TrackTik route optimization to automatically increase mobile efficiency • Runsheet progress shows jobs completed and missed by officers

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SVT PROTECTIVE SERVICES | SECURE VIP TRANSPORT

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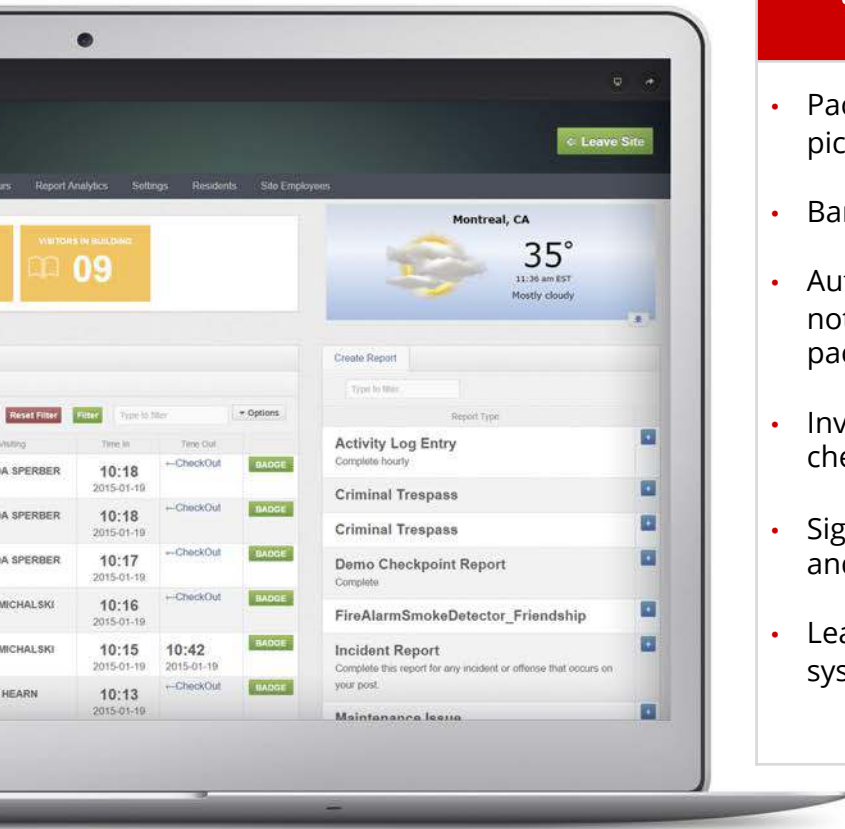TRACK TIK

Visitor Management

The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

With TrackTik's Dispatch and Patrol Management System, facilitate officer deployment with real-time GPS locations to track all activities in detail.

These dynamic modules help streamline the communication process and ensure that your clients' expectations are always met.

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Visitor Management

Benefits

Lock down traceability of packages	Improve control of entry by outsiders	Ensure residents are recognized and informed
• Package drop-off and pick-up management	• Visitor information collection via PC or tablet	• Tenant and owner profiles
• Barcode scanning	• Visitor authorization lists and black-lists	• Parking space management
• Automatic resident notification on package arrival	• Visitor badge printing	• Resident vehicle management
• Inventory report and checklist printing	• Collection of signatures and visitor pictures	• Reporting can be linked to residents and units
• Signature collection and search on pick-up	• Visitor profiles for recurrent visitors	• Notes on residents
• Learning and training system	• Identification card and credential scanning	

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