





#### **Product Overview**



## **Increase Efficiency and Streamline Process**

	Add value to your services with TrackTik	Enforce your clients' security protocols and best practices
Live Dashboard Shift Reports Reports Patrol Tours Recordings  CLOCKED-IN VIA MOBILE MACTIVE MOBILE USER REPORTS TO APPROVE SCHEDULED SHIFTS	Real-Time Visibility	<ul> <li>Receive notifications on safety &amp; security issues in</li> </ul>
□         □	Process Efficiency	real time
Image: Clents         Activity Feed         Attendance         Tockets         Journal         Ans Fit. On         Track Cliffic         United and and and and and and and and and an	Operational Transparency	<ul> <li>Schedule summaries of activities and incidents on site</li> </ul>
Employees Value Linh Chi Ho wrote a report Activity Log Entry At Katz Group House and Chick to the second and the second at the	Data Centralization	Gather all site
Accounting Xuan Linh Chi Ho wrote a report Activity Log Entry Accounting Xuan Linh Chi Ho wrote a report Activity Log Entry Accounting Strategy Control of Strategy	Employee Safety	information into a single centralized platform
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At Intelligent Creatures Port & Excellence Code Port & Excellence Co	Risk Mitigation	specific checklists with exceptions to rules and
Penic Bando Emergency Flash Ign	Employee Accountability	triggers
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#### **Product Overview**



FIELD OPERATION FEATURES Dispatch, guard tour, mobile reporting, building modules

#### WORKFORCE FEATURES Scheduling, timekeeping, employees, certifications



#### INCIDENT & RISK MANAGEMENT FEATURES

Analytics, automated alerts, trend reporting, exception handling BUSINESS INTELLIGENCE FEATURES

KPI, employee performance overview, analytics BUSINESS ORGANIZATION FEATURES

Clients, inventory, certifications, vehicles



#### **Client Portal**







#### Manage your operations from anywhere

TrackTik offers you and your client a centralized view of your security operations displaying all action logs, such as reports, checkpoints, employee clock-ins, and recorded interventions as they in real time. The information you need is never more than a click away.

Control what your client can see!





#### **Guard Tour System**





#### **TrackTik's real-time Guard Tour System** provides all the information to everyone who needs it, when they need it.

Operation managers can immediately see whether protocols are respected and take corrective action without delay. Guards and patrollers become more selfsufficient, which significantly improves their sense of ownership.



## **Guard Tour System**





Ensure compliance	Control in	Set up and manage
with protocols	Real Time	easily
<ul> <li>NFC technology ensures guards visit checkpoint</li> <li>Precise instructions per site or checkpoint</li> <li>Important reminders displayed upon scanning checkpoint</li> <li>Custom forms and verifications lists can also be prompted</li> </ul>	<ul> <li>Tour-status display, including duration, missed checkpoints and collected reports</li> <li>Data accessible instantly via mobile device</li> <li>Centralized management of single or multiple sites from a single dashboard</li> </ul>	<ul> <li>Discreet, low-cost, weather-proof tokens</li> <li>No system installation or server maintenance required</li> <li>Mobile access from any Android device supporting NFC technology</li> </ul>



#### **Geo-Fencing**



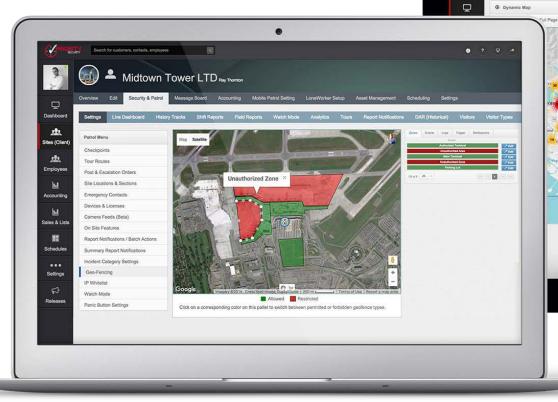
Dynamic Ma



**TrackTik's geo-fencing** provides a robust suite of notifications and options that can be tailored to support coverage expectations for any site.

The notifications triggers work seamlessly with the virtual barriers of the geo-fence to capture different types of events such as entering, leaving or remaining in defined geo-zones.

Create geo-fences for authorized and unauthorized areas and stay in control with real-time SMS and/or email notifications.



### **Reporting and Analytics**







**TrackTik's Reporting and Incident Trending and Analytics** module enables you to organize and tap the security information gathered in the field. You can create customized templates for the different types of reports you require us to provide, so that the information is presented in the best way for you to analyze it. You can take that data and use it to assess performance, identify risks and trends, and make planning decisions, such as increasing staffing coverage or improving access control. Or you can access analyses we carry out for you and skip straight to the decision-making.





## **Reporting and Analytics**

### **Benefits**

Create report templates for customized presentation of	Receive information as	Control your data
Checklists	Activity Report	• Real-time access
Photos	Incident Report	Self-service
<ul><li>Signatures</li><li>Videos</li></ul>	<ul> <li>Maintenance Report</li> </ul>	online or via mobile device
<ul><li>Incidents</li></ul>	Daily Activity     Report	<ul> <li>Automated daily email</li> </ul>
Activities	<ul> <li>Personalized Report</li> </ul>	<ul> <li>Strategically- organized data</li> </ul>
	<ul> <li>Incident Report Analysis</li> </ul>	
	Incident Trends	

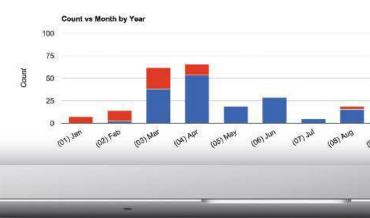
Incident Distribution through Months Heat Map (%)

This neat map illustrates the incident distribution over months (All years included). This heips understand the high risks month

Month	(01) Jan	(02) Feb	(03) Mar	(04) Apr	(05) May	(06) Jun	(07) Jul	(08) Aug	
Day Of Week									
		1.3%	0.3%	_	0.3%	3.4%			
1 - Mon		0.3%	1.8%	2.6%	1.3%			0.5%	
	0.3%		1.3%	4.9%		0.8%	0.3%	0.8%	
3 - Wed	1.3%	0.8%	3.4%	2.6%	0.5%	1.0%	0.3%		
		0.8%	4.966	0.8%	2.3%	2.3%	0.5%	1.6%	
	0.3%	0.5%	1.0%	1.8%	0.3%		0.3%	1.0%	
6 - Sat			3.4%	4:496	0.3%			1.0%	
Totals	1.8%	3.6%	16,1%	17.1%	4.9%	7.5%	1.3%	4.9%	l

#### Comparison of Incident Count by Month

This stacked charts illustrates incident count over to the previous month. This graphically allows you to benchmark from previ



# Solitary Officer Protection





#### TrackTik's Solitary Officer Protection

**System** enables you to ensure compliance with labour and safety regulations, while lowering risk and liability.

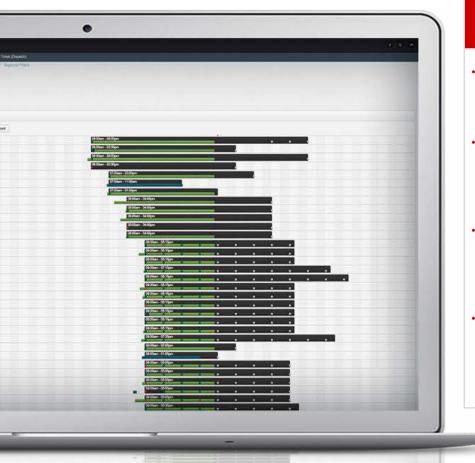
Your officers are automatically notified when they need to check-in and real-time notifications keep you informed of officers' inactivity. Your officers can now have peace of mindand find safety in hazardous situations.

0	Diana J. Harn 17230	06:00am - 04:00pm	
0	Lvnn A. Trevor 200291	08:00am - 04:00pm	l.
0	Natalia Smirnova 18059	09:00am - 05:15pm	
0	Christian Lapointe 20003:	09:00am - 05:15pm	
0	Ayaz Bhanii 2000490	09:00am - 05:15pm	
0	Judi Reinhardt 2000347	09:00am - 07:15pm	
0	Paul Billington 16727	09:00am - 08:15pm	
0	Magali Jalabert 11912	09:00am - 05:15pm	1040K 104
0	Chantal Hugues 2000385	09:00am - 05:15pm	Ted Meholson
0	Paul Chong 2000468	09:00am - 05:15pm	
0	Dan Breinholt 18639	09:00am - 05:15pm	
0	Colin G. Henden 19742	09:00am - 05:15pm	Choose Options
0	Sylvain Allard 27569	09:00am - 05:15pm	Simulary Dresses
0	Johnny Zeffiro 2006303	09:00am - 07:30pm	Signal my Presence
0	Sandi Melsse 20012	09:00am - 02:00pm	View Request Schedule
0	Dwight A. Davidson 2000:	09:00am -	
0	Mario Spirano 13001	09:00am - 05:00pm	Lander (1997) Land (1997)
0	Subhash Sehra 2000392	09:00am - 05:00pm	
0	T.j. Batoo 2000416	09:00am - 05:00pm	A 4 Notifications



## **Solitary Officer Protection**



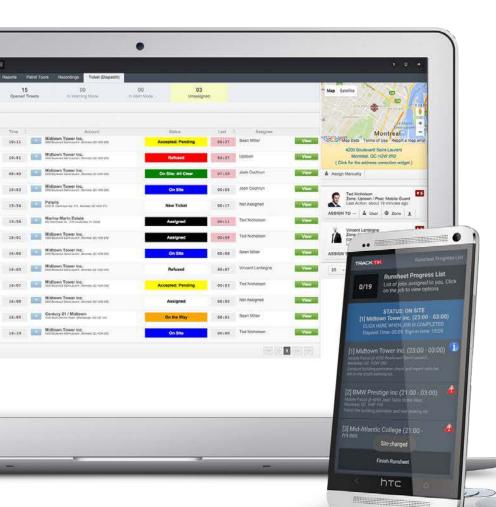


Lower risk	Protect your	Simplify safety
and liability	officers	protocol
<ul> <li>Real time dispatcher notifications</li> <li>Complete history of call logs for solitary officer check-ins</li> <li>Achieve compliance with labor and safety regulations</li> <li>Restrict authorized numbers to site phones</li> </ul>	<ul> <li>Automated notifications and alerts</li> <li>Customizable by site for scheduling and notifications</li> <li>Unique credentials to identify officers</li> </ul>	<ul> <li>Easy to use check-in scheduling</li> <li>Create unique schedules for different posts</li> <li>Manage exception tickets for missed check-ins</li> <li>Efficient call-in and check-in process</li> <li>No device required</li> </ul>



#### **Dispatch Patrol**







The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

#### With TrackTik's Dispatch and Patrol Management System, facilitate officer deployment with real-time GPS locations to track all activities in detail.

These dynamic modules help streamline the communication process and ensure that your clients' expectations are always met.



## **Dispatch Patrol**

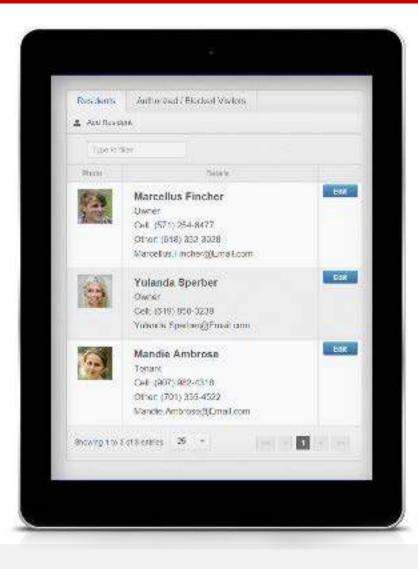


Real-time communication and visibility	Increase guard safety	Respond to emergencies faster	Improve efficiency
<ul> <li>Dispatch tickets based on GPS location</li> <li>Provide officers updated information as it becomes available</li> <li>Add comments and images to dispatched tickets</li> <li>Site specific information provides officers details unique to the site (access codes, etc.)</li> </ul>	<ul> <li>Officers receive real-time updates to job schedules</li> <li>Dispatch can reassign jobs to ensure coverage</li> <li>Mobile application allows officers to accept/reject new jobs</li> <li>Flexibility to assign tickets to a group of officers of a single unit</li> </ul>	<ul> <li>Integration with TrackTik Analytics provides visibility into site incident history</li> <li>Build custom charts to measure performance by employee, job type, and more</li> <li>Content rich reports can include diagrams, images, signatures, and more</li> <li>Clients get a complete report via</li> </ul>	<ul> <li>Set unique warning and alert thresholds for each ticket status</li> <li>Use TrackTik route optimization to automatically increase mobile efficiency</li> <li>Runsheet progress shows jobs completed and missed by officers</li> </ul>
		email or through their client portal	



#### Visitor Management







The combination of structure and flexibility ensures mobile officers are accountable for their work, but not limited in their ability to respond to developing situations.

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## **Visitor Management**



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<ul> <li>Package drop-off and pick-up management</li> <li>Barcode scanning</li> <li>Automatic resident notification on package arrival</li> <li>Inventory report and checklist printing</li> <li>Signature collection and search on pick-up</li> <li>Learning and training system</li> <li>Visitor information collection via PC or tablet</li> <li>Visitor authorization lists and black-lists</li> <li>Visitor badge printing</li> <li>Collection of signatures and visitor pictures</li> <li>Visitor profiles for recurrent visitors</li> <li>Identification card and credential</li> <li>Tenant and owner profiles</li> <li>Parking space management</li> <li>Parking space management</li> <li>Resident vehicle management</li> <li>Reporting can be linked to residents and units</li> <li>Notes on residents</li> </ul>	Lock down traceability of packages	Improve control of entry by outsiders	Ensure residents are recognized and informed
	<ul> <li>pick-up management</li> <li>Barcode scanning</li> <li>Automatic resident notification on package arrival</li> <li>Inventory report and checklist printing</li> <li>Signature collection and search on pick-up</li> <li>Learning and training</li> </ul>	<ul> <li>collection via PC or tablet</li> <li>Visitor authorization lists and black-lists</li> <li>Visitor badge printing</li> <li>Collection of signatures and visitor pictures</li> <li>Visitor profiles for recurrent visitors</li> </ul>	<ul> <li>profiles</li> <li>Parking space management</li> <li>Resident vehicle management</li> <li>Reporting can be linked to residents and units</li> </ul>

